

CRASHEDTOYS

SIMPLE PAYMENTS FOR INTERNATIONAL BUYERS

Making international payments doesn't have to be a costly, complicated process. CrashedToys has teamed up with Western Union Business Solutions to bring you GlobalPay X. GlobalPay X provides you with a simple and quick solution to help you avoid high bank charges and delays.

HOW DOES THE SERVICE WORK?

- 1** Log into your CrashedToys account. Select the invoice you wish to pay for under the payments section and choose Western Union GlobalPay X as your payment type. You will be now taken to the GlobalPay X web page.
- 2** Select your home currency; enter in your bank name and country.
- 3** Confirm the payment transfer to secure your exchange rate and set your payment.*
- 4** Follow the instructions and send specified amount in selected currency from your bank to complete transfer.
- 5** Once funds are received, the equivalent amount will be delivered to CrashedToys.

GlobalPay X generally takes 2 business days from when funds are sent, you will be notified when the funds have been received.

Once payment has been received, CrashedToys will be notified and the payment will be applied to your account.

There are no additional charges from CrashedToys or Western Union Business Solutions. You may still incur a transaction fee by your bank.

* You will receive instructions to complete your transfer.





CLARITY

Know the exact costs in your country's currency



CONFIDENCE

Peace of mind knowing your fees will be received in full and on time



FLEXIBILITY

Pay online, over the phone, or at a local bank



FREEDOM

Pay from anywhere

FREQUENTLY ASKED QUESTIONS

Q1. WHAT ARE THE BENEFITS OF USING GLOBALPAY X BY WESTERN UNION TO PAY FOR MY CRASHEDTOYS PURCHASES?

A1. When you chose to pay for your CrashedToys purchases using GlobalPay X you will receive an exchange rate that is valid for 48 hours, which you can accept before you send your funds. You will always know the amount you're going to pay in local currency at the time you send your payment and have confidence that the right amount will arrive to CrashedToys.

Q2. DO I NEED TO PROVIDE CRASHEDTOYS'S BANK DETAILS?

A2. You only need the local bank details that will be provided to you as a PDF. Western Union Business Solutions holds CrashedToys's bank details. All payments will be allocated accordingly using individual Member ID numbers.

Q3. CAN I MAKE A TRANSFER VIA MY OWN BANK?

A3. To get the benefits of this service it is important that you send your payment amount to Western Union Business Solutions

using the reference number that is provided to you. You can use your own bank to make this transfer. Be sure that your bank sends the reference number you have been given. This ensures your payment is easily identifiable and your payment will not be delayed.

Q4. WHICH FEES CAN I PAY USING THIS SERVICE?

A4. This service can be used to make payment for all balances in your CrashedToys account, including vehicle purchases, membership fees & upgrades, and deposits.

Q5. I CAN FIND MY HOME COUNTRY BUT IT DOESN'T LET ME USE MY HOME CURRENCY. WHY?*

A5. Unfortunately, due to international and domestic banking regulations, some currencies are unable to be traded on the open market or are otherwise unavailable. In the instances where your country appears as an option but the currency is unavailable, you can select an alternative currency, including U.S. Dollar, to ensure your payment will be posted to your t account quickly.

CONTACT DETAILS

If you have any questions regarding the service, we have arranged for Western Union Business Solutions to provide a dedicated customer service team that can aid you with any additional information on the service and its benefits and / or walk you through the process.

For any of the above or any other related queries please contact:

Western Union Business Solutions
Toll Free: 800 476 5122
globalpayx@westernunion.com
business.westernunion.com

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** If your local currency is not available, please select an alternative currency. You will receive all of the benefits listed above including no banking charges from CrashedToys or Western Union Business Solutions and fully referenced payments.

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